CITY HALL SERVICE HOURS:

In an abundance of caution the City of Thorne Bay is following the State of Alaska’s COVID-19 Legislation, and the Federal (CDC) guidelines and limiting all physical interactions with the public.

As such, Municipal Offices will be closed to the public but open for business via telephone and email.

FOR ALL BUSINESS PLEASE CONTACT CITY HALL BY THE FOLLOWING MEANS:

TELEPHONE: (907) 828-3380

EMAIL:

ACCOUNTING & CUSTOMER SERVICE:
Lia Roseland: customerservice@thornebay-ak.gov
Dana Allison: reception@thornebay-ak.gov

CITY CLERK:
Teri Feibel city clerk@thornebay-ak.gov

The City Council has cancelled their regular scheduled meeting for Tuesday, March 17, 2020. We will keep the public updated on a date for future meetings. The next scheduled meeting of the City Council is April 7th.

SOLID WASTE SERVICE HOURS:

Solid waste will continue to operate as usual.

In efforts to keep our employees safe and follow the State and CDC guidelines for limited physical contact – We ask that customers dump their garbage and if you have an active city services account, please charge the service to your account.

If customers must pay for the service at the time of dumping, please use exact change, or pay by check. This will help to limit the employee exposure to money handling.

HOURS OF OPERATION:

THURSDAYS & FRIDAYS: 9am to 4pm
SATURDAY: 9am to 4pm (Every 1st & 3rd Saturday of the month)

WATER/SEWER SERVICE HOURS:

Water and Sewer Utility Operations will remain available to customers with no anticipated disruptions.

All service requests and/or information regarding the Water and Sewer Utility should be processed through City Hall by phone or email.

HOURS OF OPERATION:

MONDAY - THURSDAY: 9:00 am to 4:00 pm
FRIDAY: 9:00 am to 12:00 pm

EMERGENCY SERVICES:

Call your doctor: If you think you have been exposed to COVID-19 and develop a fever and symptoms, such as cough or difficulty breathing, call your healthcare provider for medical advice.

For the latest updates on COVID-19 in Alaska, visit the Alaska Department of Public Health website HERE.
**ELECTION INFORMATION**

Election Information

- **Primary Election (August)**
- **General Election (November)**
- **Regional Educational Attendance Area Election (October)**
- **Special Local Elections**
- **City and Borough Elections**
- **Help America Vote Act**
- **Key Election Dates and Hours**

**VOTING ABSENTEE—BY MAIL--FAX**

Registered voters can apply now to vote by mail for all state elections in this calendar year. Just complete the application available online and return it via email, fax or mail. The deadline to apply to vote by mail is 10 days prior to an election.

Additionally, voters can request an online or by fax ballot beginning 15 days prior to a state election. Voters would then return their ballot by fax for absent by fax voting or if receiving their ballot online, returning it by fax or mail.

You can find information about voting by mail, fax or receiving your ballot online at [http://www.elections.alaska.gov/Core/AKVoteEarly.php](http://www.elections.alaska.gov/Core/AKVoteEarly.php)

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**QUARTERLY SALES TAX REMITANCE:**

Sales Tax for the 1st Quarter of 2020 (Jan-March 31st) is due not later than April 30th.

Sales Tax may be remitted online by emailing your sales tax return form to customerservice@thornebay-ak.gov and paying your tax online at [https://thornebay-ak.gov/payments/](https://thornebay-ak.gov/payments/)

For sales tax payments remitted by mail, all mailings must be postmarked by April 30th to avoid late fees and penalties.

If there is interruption in the mailing service due to COVID-19, we will provide appropriate changes to the due date. At this time all taxes are due by April 30th.