City of Thorne Bay SMALL COMMUNITY EMERGENCY RESPONSE PLAN 2018

- Know this information and how your community will use it during an event.
- Practice this plan. For more information, contact DHS&EM Exercise Team at 907-428-7000.
- Hang this flipchart on the wall for easy access. Choose several different locations where your team can find it quickly when needed, such as next to fire alarms.
- Update contact information annually, or more often. Provide updates to the SEOC.

For disaster assistance 24 hours a day

Call the State Emergency Operations Center (SEOC)

1-800-478-2337

SMALL COMMUNITY EMERGENCY RESPONSE PLAN

The State Emergency Operations Center (SEOC) is available 24 hours a day to provide information and assistance

1-800-478-2337

State Emergency Operations Center personnel can:

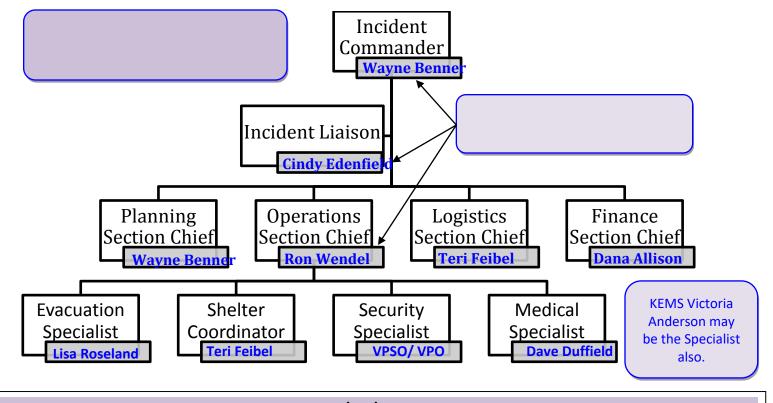
- Be a resource for understanding developing or current emergency situations
- Support local decision-making and actions as you direct and control emergency response
- Collect and share information with other jurisdictions and supporting entities, as needed
- Coordinate and provide resources for preparedness and response

This guide is based on the *Alaska Emergency Response Guide for Small Communities*. For more information, go to:

http://ready.alaska.gov/documents/AK Emergency Response Guide%20signed.pdf

To request a hard copy, call 1-800-478-2337.





INCIDENT COMMAND SYSTEM (ICS) ORGANIZATION CHART

Incident Command System (ICS) Roles and Responsibilities					
Position	Duties and Responsibilities				
Incident Commander	Manages the people and resources to respond to the incident.				
Incident Liaison	Coordinates with community and outside organizations involved in the incident.				
Planning Section Chief	Gathers and analyses incident information; conducts Planning Meetings, and prepares Incident Action Plans (IAP).				
Operations Section Chief	Responsible for incident tactical operations – actions, personnel, resources, and staging areas.				
Logistics Section Chief	Obtains requested incident facilities, services, and materials.				
Finance Section Chief	Tracks costs and manages incident finances.				
Evacuation Specialist	Develops plan to shelter in place or move individuals to a safe location.				
Shelter Coordinator	Sets up, operates and closes shelter(s) and/or coordinates shelter activities.				
Security Specialist	Keeps unauthorized personnel from physically accessing resources, buildings, or confidential information.				
Medical Specialist	Provides and/or coordinates emergency health care services.				

ICS ROLES AND RESPONSIBILITIES

Take advantage of every opportunity if you have warning of a possible event: Don't wait!

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	CONTACT & INFORMATION
Take immediate action	☐ Get the best information possible on situation☐ Assess potential risks☐ Review and implement local plans	SEOC	State Emergency Operations Center 1-800-478-2337
	☐ Notify or recall, city, tribal, emergency personnel	VPSO	1-907-617-8998
Notify	Notify regional entities (Borough, Regional Corps)Notify the SEOC of possible concerns	Public Healt	th Kara McCoy 826-3433
partners		SEOC	State Emergency Operations Center 1-800-478-2337
Keep	☐ Take actions to minimize risks to life, health, safety	VPSO	1-907-617-8998
	 Notify health aides to identify late term pregnant women and at-risk patients Secure critical infrastructure: communications, 	Alicia Robert	1-877-755-4800
everyone safe	power, water, airport and/or runwayEnsure residents are safe and secure	SEOC	1-800-478-2337
Suite	 Notify residents in remote areas, as possible Advise residents to take precautionary measures Ensure critical vehicles and equipment are fueled Check status of critical infrastructure & resources 	ARC	American Red Cross: Shelter Support 1-888-345-4376 1-800-451-8267
Inform	☐ Inform leaders, responders, and critical personnel	Local Radio	225-9655
everyone	☐ Inform community members☐ Give clear information, desired actions, warning	VHF	Ch. 16

IF YOU HAVE ADVANCE WARNING

TAKE PRECAUTIONARY MEASURES

Life, **health** and **safety** are most important.

ISSUE	IMMEDIATE ACTIONS	PARTNERS	CONTACT & INFORMATION
	Get the best information possible	VPSO	1-907-617-8998
Take immediate	 Begin Search and Rescue (SAR) as necessary Local efforts start with VPSO, Fire (if available) 	AST	Alaska State Troopers (SAR) 1-907-225-5118
action	 Major SAR is coordinated through AST Call resources: medical, public safety, fire, other 	SEOC	State Emergency Operations Center 1-800-478-2337
Gather	 □ Recall, city, tribal, emergency personnel □ Contact regional entities (Borough, Corporations) 	Public Health.	Kara McCoy 826-3433
resources	☐ Contact mutual aid partners and the State ☐ Track response costs for possible \$ assistance Ask SEOC for technical assistance, as needed	SEOC	1-800-478-2337
	☐ Secure incident scene and minimize hazards: VPSO	VPSO	1-907-617-8998
Keep	☐ Work closely with SEOC and ARC on shelter/evac☐ Work with clinic and regional health corporation	Alicia Rob. Medical	877-755-4800
everyone	to develop strategies for at-risk groups Identify evacuation routes away from harm	SEOC	State Emergency Operations Center 1-800-478-2337
safe	 Work with Red Cross to open and supply shelters See Sheltering and Evacuation pages for details Notify residents, particularly those at-risk 	ARC	American Red Cross: Shelter Support 1-888-345-4376
Assess hazards and damages	 □ Check status of critical facilities □ Contact areas not reporting in □ Assess emergency communications systems □ Declare a local state of emergency, if needed See Disaster Declarations page for details 	 Identify affected areas and operational status of critical services Take actions to minimize damages, maximize safety, ensure communications 	
Inform	☐ Get critical information to leaders and responders	Local Radio	225-9655
everyone	☐ Inform community members VHF		Chanel 16
THE FIRS	T 4 HOURS		BEGIN RESPONSE

Life, health and safety remain your first priority. Additional actions become increasingly important.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION	
Establish Team	☐ Establish Emergency Operations Center (EOC) or Incident Command Post (ICP)			
Set schedules	 □ Consider 14-day operational period □ Schedule workers so they have adequate rest □ Set regular times for locals to report status and to request State/Federal assistance □ Track response costs for each response function Ask SEOC for technical assistance, as needed; early help from State Disaster Assistance staff increases recoupment 	SEOC	State Emergency Operations Center 1-800-478-2337	
Address shortfalls	☐ Assess critical resource shortfalls☐ Request initial mutual aid and State support			
Prepare transportation routes	 Assess road and transportation conditions Designate primary and secondary travel routes Plan alternative methods for moving resources Prioritize and implement debris clearance Have traffic control for critical routes 	 Identify affected areas and operational status critical services Take actions to minimize damages, maximize safety, and ensure communications 		
Continue any sheltering and evacuation	 □ Assess conditions at shelter □ Arrange for ongoing staffing and resupply □ Coordinate with all resources for any evacuation actions 	Coordinate resources and underst local roles and costs with ARC at SEOC. 1-888-345-4376		
		SEOC	1-800-478-2337	
Update everyone	 □ Update leaders, responders, and critical personnel (if possible, set schedule) □ Continue to inform community members 	 Give specific information: safety precautions; where to get food, water, shelter; what to do with pets; and other essentials 		

THE FIRST 12 HOURS

PREPARE FOR SUSTAINED RESPONSE

New issues are likely to emerge. As responders and leaders become tired, attend to safety and decision making. Try to stay updated on new information and needs so that you can provide reports and request assistance.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION	
Review schedules	 Include adequate rest in work schedules for EOC, rescue, shelter, security and others Check that response costs are being tracked Ask SEOC for technical assistance, as needed 			
Continue response support	 □ Support on-scene incident management □ Order any needed materials, equipment, and workers needed to continue operations □ Seek resources from mutual aid partners and the state as needed 	SEOC	State Emergency Operations Center 1-800-478-2337	
Prepare for resources to arrive	 Designate staging areas Plan for incoming support personnel: rest, sleeping, and work space; meals; etc. 			
Assess situation and resource needs	 Assess situation status and resource needs of affected facilities (include sites of historical or cultural significance) Request resources as required 			
Gather	☐ Gather and report information about known damages in affected areas	SEOC	State Emergency Operations Center 1-800-478-2337	
damage information	and as possible other structures		American Red Cross: Shelter Support 1-888-345-4376 1-800-451-8267	
Update everyone	 Provide information on regular schedule to leaders and community residents Get information out in more than one way 	 Use all available means that work for your community: briefings; meetings; radio; VHF; flyers at store, city/tribal office, post office, etc 		

Stabilize support for affected areas and resume services in unaffected areas, as appropriate.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION	
Review worker status	☐ Check that work schedules continue to provide adequate rest for workers			
Continue response support	 Support on-scene incident management Seek resources from mutual aid partners and the state as needed: order needed materials, equipment, and workers 			
Meet resource needs	 □ Identify new resource needs □ Process outstanding resource requests □ Plan for additional incoming response, regional, and state/federal agency personnel □ Non-local personnel who were originally self-sufficient may now need additional support □ Check cost-tracking for all resources 	SEOC	State Emergency Operations Center 1-800-478-2337	
Establish distribution systems	 Establish distribution systems for persons not in sheltering facilities as needed for: Emergency drinking water Food and other essentials 			
Assess shelter operations	☐ Continue to work with Red Cross☐ Begin to plan shelter closures or plan for longer shelter operations	ARC	1-888-345-4376 1-800-451-8267	
Assess/report damages	☐ Continue local damage assessments with emphasis on critical facilities	SEOC	State Emergency Operations Center 1-800-478-2337	
Update everyone	 Review and revise situation reporting Continue regularly scheduled public information updates to leaders and residents 	 Update steps the public should take, availab services and key contact information, ways t can help, and any necessary rumor control 		

For significant events, begin the transition from immediate response to sustained operations. For smaller events, begin to prepare for certain operations to end. Other actions, such as damage assessment, will increase.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION	
Review worker status	Check that work schedules continue to provide adequate rest for workers			
Support response	☐ Support on-scene incident management☐ Support clinic and other critical resupply			
Meet resource needs	 □ Identify new resource needs □ Process outstanding resource requests □ Plan for additional incoming response, regional, and state/federal agency personnel □ Non-local personnel who were originally self-sufficient may now need additional support □ Track response costs for possible \$ assistance 	SEOC	State Emergency Operations Center 1-800-478-2337	
Establish distribution systems	 Establish distribution systems for: Emergency drinking water Food and other essentials 			
Manage debris	☐ Move from emergency clearance of essential roadways to debris removal, if possible		ime and equipment costs for possible nent above normal expenses	
Assess shelter operations	 Evaluate shelter and mass-care needs in collaboration with the Red Cross Consider longer-term needs of at-risk groups 	ARC 1-888-345-4376 1-800-451-8267		
Manage volunteers and donations	 □ Prepare to manage volunteers & donations □ If possible, assign a position in EOC or IMT □ Let the public know what is and isn't needed 	State VAL	Ask for State Voluntary Agency Liaison at State Emergency Operations Center 1-800-478-2337	
Report damages	☐ Transition to initial damage assessments required by State and FEMA	SEOC	1-800-478-2337	
Update everyone	☐ Continue regularly scheduled public information updates to leaders and residents	moving fror	ormation on returning home or meturning home or meturning for istance; critical timelines and desired	

For significant events, begin the transition from immediate response to sustained operations. For smaller events, begin to prepare for certain operations to end. Other actions, such as damage assessment, will increase.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS		
Review worker status	 □ Check that work schedules continue to provide adequate rest for workers □ Provide for responder mental health support □ Track response costs for possible \$ assistance 	SEOC	State Emergency Operations Center 1-800-478-2337	
Continue mass care	 Locate and open relief supply and food distribution points outside of shelters Provide support for and work to relocate those who need special support and care 	ARC	American Red Cross of Alaska 1-888-345-4376	
Restore functions	 Work with Red Cross and others for unmet immediate needs and recovery needs Coordinate with local businesses to open as quickly as possible 	AILC	1-800-451-8267	
Manage volunteers and donations	 □ Prepare to manage volunteers & donations □ If possible, assign a position in EOC or IMT □ Let the public know what is and isn't needed 	State VAL	Ask for State Voluntary Agency Liaison at State Emergency Operations Center 1-800-478-2337	
Assess damages and manage debris	 Begin widespread safety/damage assessments of public infrastructure, homes and businesses Continue to collect, transport, segregate, recycle and dispose of disaster debris 	SEOC	1-800-478-2337	
Update everyone	☐ Develop and distribute a <i>Disaster Fact Sheet</i> to update residents, responders, and media	 Provide information on disaster assistance programs and on what to expect become increasingly important. Continue to work with the SEOC. 		

Events such as floods and storms will require decisions on whether to stay put ("shelter-in-place"), move to a shelter, or evacuate outside the community. **These decisions are made by the authorized local official.** Report the situation to the SEOC.

ISSUE	IMMEDIATE ACTIONS		CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION
	☐ Get the best information possible on situation ☐ Assess risks and decide to shelter-in-place, move to a shelter, or evacuate outside the community (may be limited to certain areas)		SEOC National Weather Service	1-800-478-2337 1-907-266-5102
Decide best action	 Safety is the primary concern: Is it safer to stay in place or move residents? Use the SEOC as a resource Seek expert opinion: SEOC, NWS, AST, DOF 		Alaska State Troopers Division of Forestry	1-907-225-5118 Ketchikan 1-907-826-2918 Craig 1-907-225-3070
	Estimate time needed to move affected residents	,	American Red Cross	1-888-345-4376 1-800-451-8267
TIMELINE	SHELTER-IN-PLACE WITHIN COMMUNITY	VS.	EVACUATIO	N AWAY FROM COMMUNITY
Planning Phase	 Determine areas or facilities at risk. Prioritize: Areas with immediate life safety threats Medically fragile, elderly, disabled, late-term pregnancies, young children, home-bound Plan and check on evacuation routes. Determine how and where residents will be picked up, if they need transportation Estimate number of people who will need shelter Coordinate with Red Cross for shelter support 	im	mmunity is an em imediate danger, Safety is primary Coordinate trans Community may evacuation away	r other means outside the nergency measure to save lives in considered after other strategies. y. Plan, check on evacuation routes sportation: vehicles, routes, drivers y be responsible for costs of y from the community. Contact e, if safe to do so.
Advance Warning	 Provide advance warning. Coordinate precautionary measures for at-risk populations Prepare temporary shelters Coordinate transportation: vehicles, routes, drivers Coordinate with schools on closures, sheltering 		school and other Coordinate trans Advise receiving	nts of potential actions, including r facilities sportation: vehicles, routes, drivers jurisdiction of potential evacuation school/shelters; check supplies
Movement/ Evacuation Phase	 □ Announce move to shelter to special needs populations, assisting as needed □ Notify public using available warning systems and media. Give evacuation areas and critical information (see reverse for details) □ Staff and open temporary shelters □ Have a system for documenting shelter residents □ Provide situation reports to region and SEOC 		timelines, number Announce evacur assisting if neede Notify public using media. Give evac Have a system for	jurisdiction of evacuation, ers, and other needs ation to special needs populations, ed ng available warning systems and cuation areas, critical information or documenting evacuees n reports to region and SEOC

Keeping the community informed throughout advance warnings, disaster response, and the return home for sheltered or evacuated residents, planning ahead and are two essential activities. **CRITICAL ADDITIONAL ACTIONS & ISSUE** IMMEDIATE ACTIONS **PARTNERS** INFORMATION Informing Residents of Shelter and/or Evacuation Specific instructions will vary with the situation. General State Emergency Operations Center ☐ Give current, specific information **SEOC** instructions 1-800-478-2337 ☐ Keep listening to the radio or VHF (or other for residents source of information) for updated instructions ☐ Take precautionary actions, such as moving at-**Advance** risk objects, boarding windows, if safe to do so warning ☐ Encourage residents to gather supplies (see Alaska Emergency Response Guide & ready.alaska.gov American Red Cross of Alaska ☐ Provide specific instructions for moving to shelter or evacuation points: Use caution when moving, gather 1-888-345-4376 **ARC** Moving to at specific locations or landmarks. 1-800-451-8267 ☐ Include specific information on pets (animal sheltering shelters or Items to bring to shelter or evacuation point: plan): locations receiving pets; shelters accepting evacuation Identification Medications/ Contact info pets; supplies to include for pets; etc. points Prescriptions (3 Games Clothes (3 days) ☐ Inform residents where to get information for return. days) • Essentials for Personal sup-• Med. equipment plies, toiletries self and family **Returning Evacuees Safely Home** Before evacuees are returned home, be sure: **SEOC** 1-800-478-2337 ☐ Threat has resolved ☐ Enough debris removed so roads/bridges safe to use **Ensure ability** 1-907-269-6323 Anchorage Downed power lines cleared; ruptured utility lines to return DOT&PF 1-907-465-1784 Juneau repaired (service may still be out); other safety safety hazards addressed ☐ Structures inspected and safe for occupancy 1-907-465-5060 DFC ☐ Adequate water available for firefighting ☐ Update agencies and workers on return plan 1-800-478-2337 **SEOC** Coordinate ☐ Coordinate messaging to evacuees evacuee American Red Cross of Alaska (For more information, see Evacuation -**ARC** return 1-888-345-4376 Returning Home tab ☐ Coordinate messaging to evacuees with shelter Give evacuees ☐ Include in messages information on: SEOC 1-800-478-2337 return Using caution in reactivating utilities and appliances

information

Cleanup instructions; debris removal and disposal

Documenting and minimizing damages

TIMELINE	SHELTER OPERATIONS				
	☐ Work with ARC to develop shelter plan:	☐ Estimate essential supplies and staff based on size			
Before event	 Identify and document shelter(s) in RC database 	☐ Have a way to register each person in the shelter			
	 Train shelter manager and others 	☐ Test cell phone communications, if used			
	☐ Notify, request support from state/vol. agencies	☐ Work with clinic/public health for medical support			
	☐ Establish and maintain contact with Red Cross	☐ Plan for needs of vulnerable, at-risk populations —			
	 Order supplies and personnel 	including language, medical, transportation issues			
During event	 Provide shelter report 	☐ Implement shelter rules and guidelines			
J	☐ Check building status and inventory and document	☐ Begin beverages, snacks, meals as soon as possible			
American Red Cross	See ARC Facility/Shelter Opening Checklist (reverse)	☐ Arrange for pet care, if needed			
	 Assess amount of food on-site, feeding options 	☐ Provide initial information and updates (radio,			
	 Prepare rooms for occupancy 	VHF, PA, in-person, etc.)			
	☐ Recruit shelter staff and/or volunteers, as needed	☐ Register and track each shelter resident			
	☐ Provide for security in and outside shelters (VPSO)	☐ Document all actions and costs			
	☐ Document and release residents from shelter	☐ Replenish supplies			
After event	☐ Clean and conduct post-shelter inspection	Evaluate operations and modify shelter plan for			
	See ARC Facility/Shelter Facility Closing (reverse)	future use			

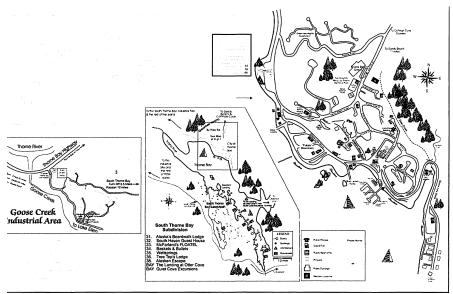
Primary Shelter Information								
Shelter	Shelter Location Phone Contact to OK Use and Open Shelter							
		907-828-3921 (School)	Primary Name: Sherry Becker					
Thorne Bay School	Gym Sandy	Beach Road		Number: 007 020 0254				
Restrictions on use/availal	Restrictions on use/availability, if any:		907-828-8254 (district)	Backup Name: Janelle Wehrman/Chris Hauffe				
				Number: 907-828-3921				
Bed Capacity	Number of	Number of	ADA Assessibility	Emergency	Kitchen			
(15-20 sq ft/person)	Showers	Bathrooms	ADA Accessibility	Power/ Generator	Facilities			
100	6	12	Yes ☑ No □	Yes ☑ No □	Yes 🛛 No 🗖			

Alternate Shelter Information							
Shelter Location			Phone	Contact to OK Use and Open Shelter			
			Primary Name:				
			Number:				
Restrictions on use/availa	bility, if any:			Backup Name:			
				Number:			
Dad Canasitus	Number of	Number of	ADA Assassibility	Emergency	Kitchen		
Bed Capacity	Showers	Bathrooms	ADA Accessibility	Power/ Generator	Facilities		
			Yes □ No □	Yes □ No □	Yes □ No □		

SHELTERING

OPERATING THE SHELTER





COMMUNITY MAP LEGEND



EMERGENCY SHELTER



EMERGENCY EVACUATION ROUTE



HOSPITAL or CLINIC



EMERGENCY OPERATIONS CENTER

EVACUATION COMMUNITY MAP

Evacuation Routes to Shelters within Community

Routes are marked on **Evacuation Community Map** tab

For information about shelter and evacuation decisions, see **Sheltering vs. Evacuation** tab

Information in red may not be known in advance

The column in **red** is for information as it develops during and after the event.

	Evacuation Routes											
Route Name Start Location Finish Location Distance Route Condition Required Debris Remo												
	Shoreline Drive	TNB School	.5	Paved								
	Rainy Lane	TNB School	.5	Paved								
	Sandy Beach Rd.	TNB School	.5	Paved								

Routes and Air Transport Information for Evacuation Away from the Community

Community may be responsible for costs of evacuation away from the community. Contact SEOC in advance, if safe to do so.

	Evacuation Routes											
Route Name	Start Location	Finish Location	Distance	Route Condition (gravel, paved)	Required Debris Removal/ Transportation Assistance							
Thorne Bay Hwy	Thorne Bay	Klawock	34 Miles	Paved								

Airport Information									
Airport Name Airport Location # of Runways Runway Distance(s)									
Thorne Bay Boat Harbor	Harbor-City	N/A	N/A						
HeliPad	Sort Yard	N/A	N/A	Helicopter					

Airline Information (add more rows if needed)									
Airline Name Hub Location Phone Number Contact Name									
Taquan Air	Ketchikan Alaska	907-225-8800							
Pacific Airways	Ketchikan Alaska	877-360-3500	Chris						

EVACUATION ROUTES TO SAFETY

Whether returning from a shelter or evacuation outside the community, advance planning makes evacuee return easier for residents and leaders alike.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION
Plan for return of evacuees	 □ If evacuated areas have been damaged: Reopen roads Eliminate significant health and safety hazards Conduct damage assessments □ Advise receiving jurisdictions (and the SEOC) that return of evacuees will begin □ Coordinate transportation and other logistics for evacuee return □ Update list of shelter residents or evacuees 	SEOC	1-800-478-2337
Safely return evacuees	 □ Coordinate as needed to ensure safe return of evacuees with special needs □ Advise evacuees that they can return home • If evacuated areas have sustained damage, provide the public information on: • Documenting damages and making expedient repairs • Using caution in reactivating utilities and damaged appliances • Cleanup and removal/disposal of debris □ End temporary shelter/mass care operations □ Maintain control of areas that cannot be safely reoccupied 	ARC	American Red Cross of Alaska 1-888-345-4376 1-800-451-8267
Support evacuees who	 Designate a liaison to work with regional and State partners to work with regional, State, and voluntary agency partners to: Identify evacuees whose homes are uninhabitable or cannot be reached as a 	State VAL	Ask for State Voluntary Agency Liaison at State Emergency Operations Center 1-800-478-2337
cannot return home	 result of the disaster Find temporary housing solutions for affected residents Identify, locate, and distribute items meeting basic needs of affected residents 	ARC	American Red Cross of Alaska 1-888-345-4376 1-800-451-8267

EVACUATION RETURNING HOME

Before, during and after a disaster, community medical responders play a critical role.

This sheet summarizes critical clinic-based actions and reviews the role of the Medical Specialist during and after a disaster.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION
Open for emergencies only	 □ Open clinic for emergencies only □ Provide 24-hour emergency care □ Assess, prepare, and staff alternate care site(s) for use as needed □ Request additional support as needed 	Regional Health Corp- oration	Alicia Roberts 877-755-4800
Ensure power and supplies	 □ Follow clinic EOP □ Check clinic generators and alternate care sites for diesel fuel, response vehicle gas, and propane; request as needed □ Check supplies of medications, IV supplies, and secured narcotics; request as needed □ Check status of oxygen tanks, emergency trauma packs and request support as needed □ If alternate site may be needed, coordinate or develop plan to move essentials 	SEOC	State Emergency Operations Center 1-800-478-2337
Evaluate at- risk patients	 □ Consider medevac for individuals with serious conditions or late-term pregnancy □ Notify Incident Commander of concerns for sheltering or evacuating individuals who do not require medevac, but who are medically fragile, elderly, disabled, or home-bound and who may need additional assistance 	Clinic EMS	828-8848 828-3399
Designate Medical Specialist and review role	Notify designated provider to take charge and: ☐ Provide and document patient care ☐ Ensure care to special needs residents ☐ Establish alternate care sites, if needed ☐ Assist with evacuations and patients ☐ Provide medical care to sheltered citizens ☐ Identify health risks or problems associated with event and seek assistance from community leaders and health corporation ☐ Provide information to Incident Commander ☐ Document response actions	Regional Health Corp- oration	Alicia Roberts 877-755-4800 Klawock EMS 907-828-3399

Documenting essential information in advance supports emergency response. Sleeping capacities are intended for staff rather than patients.

			Primary Clin	ic Information			
Clinic Name			Location	Phone Numbers	Contac	t	
				Phone: 828-8848	Primary Name:		
				Fax:	Number:		
SEARHC Alicia Robe	rts	120 Free	man Drive	Sat Phone:	Backup Name:		
					Number:		
Sleeping Capacity	-	nber of owers	Number of Bathrooms	ADA Accessibility	Emergency Power/ Generator	Kitchen Facilities	
0		0	1	Yes ☑ No □	Yes ☑ No □	Yes 🗖 No 🛚	
			Alternate Clinic	Site Information			
Clinic Name			Location	Phone Numbers	Contac	ct	
				Phone: 755-4800	Primary Name:		
				Fax:	Number:		
Alicia Roberts		Klawock Alaska		Sat Phone:	Backup Name:		
					Number:		
			Т	T	Т		
Sleeping Capacity		ımber of Number of		ADA Accessibility	Emergency	Kitchen	
Siceping capacity	Sh	owers	Bathrooms	TIDIT TICCCSSIDING	Power / Generator	Facilities	
30-40		1	7	Yes No 🗖	Yes⊠ No □	Yes No 🗖	
			Alternate Clinic	Site Information			
Clinic Name			Location	Phone Numbers	Contac	ct .	
				Phone: 826-3257	Primary Name:		
				Fax:	Number:		
Peace Health		Craig Ala	aska	Sat Phone:	Backup Name:		
		5.4.5.110			Number:		
	T		r	ĭ	1		
Sleeping Capacity		nber of	Number of	ADA Accessibility	Emergency	Kitchen	
Siceping Capacity	Sh	owers	Bathrooms	ADA Accessionity	Power / Generator	Facilities	
				Yes ⊠ No □	Yes ⊠ No □	Yes⊠ No □	

MEDICAL CLINIC INFORMATION

Even critical, immediate actions (including Search and Rescue operations) involve damage assessment. Damage assessments happen several times throughout response and recovery. The **Initial Damage Assessment** form provides a quick way to document affected areas and numbers, risks to life safety and health, status of essential services, and affected infrastructure.

ISSUE	IMMEDIATE ACTIONS	CRITICAL PARTNERS	ADDITIONAL ACTIONS & INFORMATION
Understand local roles	 Communities are responsible for providing initial damage assessment as soon as possible to SEOC Use the Community Map to document damage 	SEOC	1-800-478-2337
Ways to	□ Walking or driving□ By air – used over large areas or vast damage	SEOC	1-800-478-2337
assess damages	☐ Reports from individuals, experts		American Red Cross of Alaska
	— Reports from marviadais, experts	ARC	1-888-345-4376

INITIAL DAMAGE ASSESSMENT FORM

Community:		Date	:	Affected Areas:			Cause of Damage:			
Reporter:		Time	:			Secondary [Secondary Damage:			
	STATUS	NUMBER	ASSISTANCE	# NEEDED	# PROVIDED TO DATE	CRITICAL SI	HORTFALLS	YES	NO	
_	Injured		Precautionary Evacuation			Shelter				
Life/ Safety	Clinic/Hospital		Search & Rescue			Shelter Supp	olies			
	Missing		Sheltering			Public Safety	У			
	Dead		Medevac			Other (speci	fy)			
	EQUIPMENT		STATUS		EQUIPMENT		STATUS			
Communi- cations	Phone System	☐ Intact☐ Partial	☐ Inoperable☐ Assistance Neede	ed	Satellite Phones	☐ Intact ☐ Inoperable ☐ Partial ☐ Assistance Needed			eded	
	Cell Phones	☐ Intact☐ Partial	☐ Inoperable☐ Assistance Neede	ed	Emergency Radio	☐ Intact☐ Partial☐	☐ Inopera☐ Assistan		eded	
	EQUIPMENT		STATUS		EQUIPMENT		STATUS			
Utilities and	Water	☐ Intact☐ Partial	☐ Inoperable☐ Assistance Neede	ed	Heat / Power	☐ Intact☐ Partial☐	☐ Inopera☐ Assistan		eded	
Fuel	Sewer	☐ Intact	☐ Inoperable		Fuel /	☐ Intact	☐ Inopera	ble		
		☐ Partial	☐ Assistance Need		Tank Farm	☐ Partial	Assistan		eded	
	DEC After	Hours Hotl	ine: 1-800-478-9	300	AV	EC: 1-800	-478-181	8		
	ROAD		STATUS		ROAD		STATUS			
Transportation	Evacuation Routes	☐ Open☐ Partial closure	☐ Full closure ☐ Debris Removal r	needed	Major Road:	☐ Intact☐ Partial☐	☐ Inopera☐ Assistan		eded	
·	Airstrip/Airport	☐ Intact☐ Lights out	□ No access□ Runway damage□ Runway destroye		Bridge/Other:	☐ Intact☐ Partial☐	☐ Inopera☐ Assistan		eded	

INITIAL DAMAGE REPORT: CRITICAL STRUCTURES

FACILITY	PHONE	DESTROYED	MAJOR	MINOR	AFFECTED	INACCESSIBLE	COMMENTS
Clinic/Health facility	828-8848						
Fire	828-3380/3399						
VPSO/Troopers	225-5118						
School	828-3921						
City Office	828-3380						
Power facility	826-3202						
Fuel facility	826-3296						
Water/Wastewater	828-3380						
Store	828-3306						
Church(es)	828-3915						
	SEARHC		AP&T	ANTHC	DOT	DEC	SEOC
Resources:	755-4800		826-3202	729-1900	269-6323	1-800-478- 9300	1-800-478-2337

BUSINESSES

DESTROYED	MAJOR	MINOR	AFFECTED	INACCESSIBLE

HOMES

Gather this information as quickly as possible:

Get this information if possible:

STRUCTURES CATEGORIES		SINGLE FAMILY	MULTI- FAMILY	TRIBAL/HSG AUTHORITY	TOTAL	# OWNER OCCUPIED	# UNINSURED	# LOW INCOME	COMMENTS
	owner								
DESTROYED	renter								
	secondary residence								
	owner								
MAJOR	renter								
	secondary residence								
	owner								
MINOR	renter								
	secondary residence								
	owner								
AFFECTED	renter								
	secondary residence								
	owner								
INACCESSIBLE	renter								
	secondary residence								

	DESTROYED	MAJOR	MINOR	AFFECTED	INACCESSIBLE
	Totally uninhabitable and	Uninhabitable without major	Can be lived in or used	Livable/usable as is; minor	Disaster prevents access:
	beyond repair	structural repairs	with minor repairs	structure or contents damage	road out; snow; debris
_					

DAMAGE ASSESSMENT

Request assistance from governmental disaster assistance agencies through a declaration of emergency or disaster. This checklist includes the information required in a declaration, as used in the sample letter, below.

INFORMATION YOU WILL NEED FOR A LOCAL DECLARATION	1:		Contact the SEOC for assistance	
Brief description of cause of disaster or emergency, where it happened, and when it occurred		pre	esident, etc.) authorized to declare a disaster	
Statement describing political subdivision Description of disaster or emergency conditions, areas and numbers affected, damages			pes of assistance requested (may attach summarized list) nount jurisdiction has or will spend for this event	
Statement that local capacity has been exceeded		Da	te and signature of authorized principal executive officer	
S A M	P	L	E	
LOCAL GOVERNMENT I WITH REQUEST FOR				
WHEREAS, commencing on (date, year), the City of Thorne property from strong winds and higher-than-normal storm village and severe damage or destruction of the city's power facilities, and transportation infrastructure; and,	su	rges	that caused widespread flooding of the entire	
WHEREAS, the City of Thorne Bay is a political subdivision borough; and,	tha	t ha	s jurisdictional boundaries outside of a recognized	
WHEREAS, the following conditions exist as a result of the disaster emergency: widespread flooding within the village area resulting in inundation of, and severe damage to, approximately 14 homes, requiring evacuation and sheltering of the residents; severe damage to four local businesses and five public buildings; severe damage to personal and real property and subsistence equipment; deposition of vegetation and building debris on major roads and the airport runway requiring debris removal; loss of electrical power citywide, which required temporary repair and future permanent repairs; reduced capability of the water and sewer lines, which will require professional inspection and permanent repairs; washouts along four major roads and significant loss of embankment along the north side of the airport runway, requiring emergency protective measures to be taken; and,				
WHEREAS, the severity and magnitude of the emergency is local resources; and there are insufficient regularly approp				
THEREFORE, be it resolved that the mayor of Thorne Bay of in the City of Thorne Bay	loes	s dec	clare a disaster emergency per AS 26.23.140 to exist	
FURTHERMORE, it is requested that the governor of the State of Alaska declare a disaster emergency to exist as described in AS 26.23 and provide disaster assistance to the City/Village ofin its response and recovery from this event. The City/Village specifically requests individual disaster relief for 14 homeowners with flooded homes and damaged personal, real, and subsistence property, public disaster assistance for emergency protective measures, temporary and permanent repairs to the city sewer, water, and transportation infrastructure, with technical assistance and funding to evaluate the damage to, and perform needed repairs to, the city water collection and transmission systems.				
FURTHER, the undersigned certifies that the City of Thorno as a result of this disaster, for which no State or Fede				
SIGNED this — day of month,	'eaı	r.		
Signature				
Mayor City of Thorna Ray				

Use this reference chart to plan for activities following a disaster. Many deadlines are critical and most require community leadership and collaboration.

Milestone	Action	To/With	Time Frame
Incident occurs	Report incident	To borough (if applicable); otherwise, SEOC	As soon as practical, but typically within 3 days of event
Local emergency protective measures	Protect life and property		Before, during, and after event
Local damage assessment	Use checklist to document visible damages	To Borough or SEOC	Within 10 days of event
Local emergency/ disaster declaration	Based on severity and local ability to respond, make declaration and request specific assistance	To Borough or SEOC	Within 10 days of event
Borough emergency/disaster declaration (where applicable)	Based on severity and borough's ability to respond, make declaration with/without request for State assistance	To SEOC	Within 14 days of event
Life safety and initial damage assessment	DHS&EM works with local officials to identify life-safety threats, initial damages, and impact to the community	With DHS&EM	Within 14 days of event
State disaster declaration	Upon review of the DHS&EM assessment and recommendations from cabinet staff, the governor determines if a state disaster should be declared and what types and levels of assistance should be provided	Disaster Policy Cabinet to Governor	Determined by severity on a case-by-case basis; typically within 30 days of event
Joint Preliminary Damage Assessment (PDA)	If a request for Federal assistance is expected, the State and FEMA conduct a joint PDA to determine if Federal disaster thresholds are met	Local-State-FEMA	Typically within 30 days of event
State request for Federal declaration	Based on severity and PDA findings, the governor <i>may</i> formally request Federal assistance through FEMA	Governor to FEMA to President	Must be within 30 days from date of event
Federal disaster declaration	Presidential declaration	President to Governor	Typically within 30 days of a State request
Kickoff meeting to develop project worksheets	State and FEMA conduct meetings in the community to discuss the disaster process and begin developing project worksheets that outline eligible repairs	Local-State-FEMA	Typically within 14 days of a State or Federal declaration
Complete emergency and permanent work	Complete project worksheets and projects for emergency and permanent work	Local-State-FEMA	6 months and 18 months from date of declaration, respectively

Center (SEOC)/DHS&EM from disasters	STATE AND FEDERAL CONTACT INFORMATION					
State Emergency Operations Center (SEOC)/DHS&EM Plan, prepare, exercise for, respond to, and begin recovery from disasters Department of Commerce, Community, and Economic Development (DCCED) Department of Commerce, Community, and Economic Development (DCCED) Department of Environmental Conservation (ADEC) Disaster Response Department of Health and Social Services (DHSS) Department of Health and Social Services (DHSS) Department of Transportation & Public Facilities (DOT&FF) Division of Forestry Alaska transportation infrastructure systems Division of Forestry Alaska interagency Coordination Center (AICC) Alaska Native Tribal Health Consortium (ANTHC) Alaska Village Electric Cooperative (AVEC) Alaska State Troopers (AST) Division Red Cross (ARC) Disaster assistance, Shelter operations American Red Cross (ARC) Disaster assistance, Shelter pipe and to approace of the proper in the property of the propertions Approace 907-276-4465 Toll Free: 1-800-478-2337 Anchorage: 269-4583 or 269-4567 AEA: 771-3025 Emergency Coordinator: 376-1850/1865 AEA: 771-3025 Emergency Coordinator: 376-1850/1865 Anchorage Office: 269-3063 Fairbanks Office: 455-52121 Juneau Office: 455-5340 After Hours Hotline: 1-800-478-9300 Toll Free: 1-808-478-9300 Toll Free: 1-808-478-9300 Por-345-5678 Fort Wainwright: 356-5600 Por-345-5678 Fort Wainwright: 356-5600 Por-225-8679 Commander, Ketchikan: 225-5118 American Red Cross (ARC) Disaster assistance, Shelter operations Army Corps of Engineers Puddaulic Engineer Applyagase 907-466-5400/5407/5423 Applyagase 907-646-5400/5407/5423 Applyagase 907-646-5400/5407/5423	STATE OF ALASKA					
State Emergency Operations Center (SEOC)/DHS&EM Department of Commerce, Community, and Economic Development (DCCED) Department of Commerce, Community, and Economic Development (DCCED) Department of Environmental Conservation (ADEC) Disaster Response Department of Health and Social Services (DHSS) Department of Health and Social Services (DHSS) Department of Transportation & Public Facilities (DOT&PF) Division of Forestry Alaska Interagency Coordination Center (AICC) Alaska Native Tribal Health Manage statewide health services for Alaska Natives Alaska State Troopers (AST) American Red Cross (ARC) Disaster assistance, Shelter operations Army Corps of Engineers Hydraulic Engineer Anchorage: 907-245-4567 Anchorage: 907-246-4567 Anchorage: 428-7100 NFIP: 269-4583 or 269-4567 Achorage: 428-7100 AEA: 771-3025 Emergency Coordinator: 376-1850/1865 Anchorage: 07fice: 451-2121 Juneau Office: 461-1211 Anchorage: 269-3063 Anchorage: 269-3063 Anchorage: 428-328 Juneau Office: 461-1211 Juneau Office: 461-1211 Juneau Office: 461-1211 Anchorage: 428-328 Juneau Office: 461-1211 Juneau Office: 461-1211 Juneau Office:	Agency	Assistance	Contact / Phone	Fax		
Community, and Economic Development (DCCED) Alaska Energy Authority (AEA) AEA: 771-3025 907-771-3044		respond to, and begin recovery		907-428-7095		
Department of Environmental Conservation (ADEC) Disaster Response Environmental Conservation (ADEC) Disaster Response Medical and public health and Social Services (DHSS) Department of Health and Social Services (DHSS) Department of Health and Social Services (DHSS) Department of Transportation & Public Facilities (DOT&PF) Division of Forestry Alaska transportation services Fire protection services Alaska Interagency Coordination Center (AICC) Alaska Native Tribal Health Consortium (ANTHC) Alaska Village Electric Cooperative (AVEC) Alaska State Troopers (AST) Disaster assistance, Shelter operations Army Corps of Engineers Environmental health and hazardous spills Alchorage (465-5340) After Hours Hotline: 1-800-478-9300 Toll Free: 1-800-478-9300 Juneau: 465-1785 Anchorage: 269-6323 Ketchikan: 225-3070 Fairbanks: 451-2660 Anchorage: 269-6323 Fort Wainwright: 356-5600 907-345-5678 Anchorage: 729-1900 907-345-5678 Fort Wainwright: 356-5600 907-345-5678 Anchorage: 1-800-478-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 Public safety FEDERAL American Red Cross (ARC) Disaster assistance, Shelter operations Appharage: 907-646-5400/5407/5423 Army Corps of Engineers Hydraulic Engineers Appharage: 907-636-5400/5407/5423	Community, and Economic	insurance/management (NFIP)		907-269-4539		
Social Services (DHSS) Department of Transportation & Public Facilities (DOT&PF) Division of Forestry Alaska transportation services Fire protection services Alaska Interagency Coordination Center (AICC) Alaska Native Tribal Health Consortium (ANTHC) Alaska Village Electric Cooperative (AVEC) Alaska State Troopers (AST) Division of Forestry Fire protection services Fire protection services Fire protection services Fairbanks: 451-2660 Toll Free: 1-800-237-3633 Fort Wainwright: 356-5600 Anchorage: 729-1900 907-729-1901 907-729-1901 Toll Free: 1-800-478-1818 Anchorage: 561-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 American Red Cross (ARC) Disaster assistance, Shelter operations Toll Free: 1-888-345-4376 Toll Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 Applorage: 907-764-553-2513 PO7-276-1465	Department of Environmental Conservation	Environmental health and	Emergency Coordinator: 376-1850/1865 Anchorage Office: 269-3063 Fairbanks Office: 451-2121 Juneau Office: 465-5340	907-376-2382		
Transportation & Public Facilities (DOT&PF) Division of Forestry Alaska transportation infrastructure systems Fire protection services Alaska Interagency Coordination Center (AICC) Alaska Native Tribal Health Consortium (ANTHC) Alaska Village Electric Cooperative (AVEC) Alaska State Troopers (AST) American Red Cross (ARC) Alaska Transportation infrastructure systems Anchorage: 269-6323 Ketchikan: 225-3070 Fairbanks: 451-2660 For Wainwright: 356-5600 907-345-5678 Fort Wainwright: 356-5600 907-345-5678 Fort Wainwright: 356-5600 Anchorage: 729-1900 907-729-1901 Toll Free: 1-800-478-1818 Anchorage: 561-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 FEDERAL American Red Cross (ARC) Disaster assistance, Shelter operations Toll Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-276-1465 Anchorage: 907-646-5400/5407/5423 Application of the protection services Anchorage: 907-753-2513 PO7-276-1465	•	Medical and public health				
Division of Forestry Fire protection services Retchikan: 225-3070 Fairbanks: 451-2660 Alaska Interagency Coordination Center (AICC) Alaska Native Tribal Health Consortium (ANTHC) Alaska Village Electric Cooperative (AVEC) Alaska State Troopers (AST) American Red Cross (ARC) Disaster assistance, Shelter operations Fire protection services Ketchikan: 225-3070 Fairbanks: 451-2660 Retchikan: 225-3070 Fairbanks: 451-2660 907-345-5678 Fort Wainwright: 356-5600 Anchorage: 729-1900 907-729-1901 701 Free: 1-800-478-1818 Anchorage: 561-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 FEDERAL Toll Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 Army Corps of Engineers Hydraulic Engineer Anchorage: 907-753-2513	Transportation & Public	•				
Coordination Center (AICC) suppression Fort Wainwright: 356-5600 907-345-5678 Alaska Native Tribal Health Consortium (ANTHC) for Alaska Natives Alaska Village Electric Cooperative (AVEC) Alaska State Troopers (AST) American Red Cross (ARC) Disaster assistance, Shelter operations FEDERAL Army Corps of Engineers Fort Wainwright: 356-5600 Anchorage: 729-1900 907-729-1901 701 Free: 1-800-478-1818 Anchorage: 561-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 701 Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 Appropriate Polymore P	Division of Forestry	Fire protection services				
Consortium (ANTHC) Alaska Village Electric Cooperative (AVEC) Electric utility Anchorage: 729-1900 Toll Free: 1-800-478-1818 Anchorage: 561-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 Public safety FEDERAL American Red Cross (ARC) Disaster assistance, Shelter operations Toll Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 Army Corps of Engineers Hydraulic Engineer Anchorage: 907-753-2513		_		907-345-5678		
Cooperative (AVEC) Anchorage: 561-1818 Commander, Craig: 826-2918 Commander, Ketchikan: 225-5118 Public safety FEDERAL American Red Cross (ARC) Disaster assistance, Shelter operations Army Corps of Engineers Hydraulic Engineer Anchorage: 907-646-5400/5407/5423 Anchorage: 907-753-2513 Poor-276-1465		_	Anchorage: 729-1900	907-729-1901		
Alaska State Troopers (AST) Public safety FEDERAL American Red Cross (ARC) Disaster assistance, Shelter operations Army Corps of Engineers Hydraulic Engineer Anchorage: 907-753-2513 Commander, Ketchikan: 225-5118 Toll Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 Appropriate: 907-753-2513	_	Electric utility				
American Red Cross (ARC) Disaster assistance, Shelter operations Toll Free: 1-888-345-4376 Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 Army Corps of Engineers Hydraulic Engineer Anchorage: 907-753-2513 907-276-1465	Alaska State Troopers (AST)	Public safety	_	907-225-8679		
American Red Cross (ARC) Disaster assistance, Shelter operations Toll Free alt. #: 1-800-451-8267 Anchorage: 907-646-5400/5407/5423 907-276-1465 Army Corps of Engineers Hydraulic Engineer Anchorage: 907-753-2513 907-276-1465	FEDERAL					
I HVαraIIIIc Engineer Δηςηριασθί 411/- /53-/513 1 411/- / /6-146-	American Red Cross (ARC)		Toll Free alt. #: 1-800-451-8267	907-276-1465		
(USACE)	Army Corps of Engineers (USACE)	Hydraulic Engineer	Anchorage: 907-753-2513	907-276-1465		
Duty Hydrologist Anchorage:266-5105 266-5182 River Forecast Center Hydrologist Warn. Coordinator Meteorologist Anchorage: 266-5117 266-5188	National Weather Comiss	River Forecast Center Hydrologist	Anchorage:266-5160	266-5182		
National Weather Service (NWS) Lead Forecaster: Warn. Coord. Meteorologist Fairbanks: 458-3708 Fairbanks: 458-3712 458-3737						

Juneau:

Juneau: 790-6803

790-6824

790-6827

790-6827

Lead Forecaster:

Warn. Coord. Meteorologist

Update emergency contact information regularly. Providing updates to the SEOC speeds future notification and assistance.

Community Contact Information					
Title	Agency and Contact Name	Phone	Fax	Email	
Incident Commander	Cindy Edenfield/Thorne Bay	907-401-3516		cedenfield@hotmail.com	
Incident Liaison	Wayne Benner/Thorne Bay	208-290-2564	adn	iinistrator@thornebay-ak.gov	
Planning Section Chief	Wayne Benner/Thorne Bay	208-290-2564			
Operations Section Chief	Ron Wendel	907-204-0815	har	bormaster@thornebay-ak.gov	
Logistics Section Chief	VPSO	907-254-8499			
Finance Section Chief	Dana Allison	907-828-3380	re	ception@thornebay-ak.gov	
Evacuation Specialist	Lisa Roseland	907-828-3380	customer	service@thornebay-ak.gov	
Shelter Coordinator	Teri Feibel	907-828-3380	ci	tyclerk@thornebay-ak.gov	
Security Specialist	VPSO	907-254-8499			
Craig Public Health	Kara McCoy	907-826-3433			
City Office	City Hall	907-828-3380			
School Principal	Alan Schwab	907-828-3921			
School Maintenance	Phil Clark	907-828-3921			
Clinic/Health Aide	SEARHC/Annie Duffield	907-828-8848			
Hospital Service Provider	Alicia Roberts Medical Center	907-755-4800			
EMS Co-op Partner	KEMS	401-0007			
City Maintenance / Harbors	Ron Wendel	907-828-3380/	204-0815 harb	ormaster@thornebay-ak.gov	
Power Company	AP&T	907-826-32002			
Fuel Company	Petro Fuel	907-826-3296			
Telephone Company	ACS	800-808-8083			
Sewage/Lagoon	City of Thorne Bay/Sam Sawyer	360-710-4356/	828-3380	samuelsawyer@gmail.com	
Water/Wastewater Plant	City of Thorne Bay/Sam Sawyer	360-710-4356/	828-3380	samuelsawyer@gmail.com	
Washeteria	City of Thorne Bay/Sam Sawyer	360-710-4356/	828-3380	samuelsawyer@gmail.com	
Church	Church of Thorne Bay	828-3915			
VPSO: Central Council of	Tlingit & Haida	907-463-7738			
Craig Emergency Manag	ger Brian Templin	907-826-3275			
PeaceHealth Medical Cr	aig Shannon Silverthorn	907-826-3257			
PEACEHEALTH KETCHIKAN		907-225-5171			

Lodging Facilities				
Lodging Name	Location	Phone Number	Owner Name	
McFarlands Floatel Sout	n Thorne Bay Subd.	907-828-3335	Jim & Jeanie McFarland	
Welcome Inn B&B	Thorne Bay	907-828-3950	Tim & Theresa Lindseth	
Alaska Boardwalk Lodge	South Thorne Bay Subd.	907-828-3918	Brad Stuart/Jay Mar	

Local Store Information				
Store Name	Location	Phone Number	Owner Name	
Alaskan Proud Market	Shoreline Drive	907-828-3306	Ben Williams Jr.	
The Port	Shoreline Drive	907-828-3495	Gary & Victoria Anderson	
Thorne Bay Hardware	Hemlock Loop.	907-828-3969	Jim Wilson	

Airport Information				
Airport Name	Airport Location	# of Runways	Runway Distance(s)	Largest Aircraft
Thorne Bay Harbor	Thorne Bay City Harbor			Floatplane
The Port	Shoreline Drive/Port Do	ck		Floatplane
Helipad	Sort Yard			Helicopter
Frank Peratrovich	Klawock AK	1	5000	Small Aircraft

Airline Information (add more rows if needed)				
Airline Name	Hub Location	Phone Number	Contact Name	
Taguan Air	Thorne Bay City Harbor	907-225-8800		
Pacific Airways	Ketchikan	877-360-3500	Chris/Steve	
Island Air Express	Klawock AK	888-387-8989	,	
·				

Radio Communication Information				
Channel Name	Primary Use	Agencies Supported	Frequency/Band	
KRBD Local Radio	Public Radio Station		105.3 FM	
VHF Radio	Emergency Broadcast		CH. 16	

COMMUNITY CRITICAL INFRASTRUCTURE